



Greetings Parents,

Thank you for choosing to send your child to Camp Arrowwood!

We are committed to providing a safe and personal environment for your child to explore new activities, make friends and grow. Our name, Camp Arrowwood, is founded from Psalm 127:4, which presents the image that children are arrows that are being launched by their parents towards a target. Our staff is trained and committed to pointing your kids towards Jesus this summer.

Campers and parents often have questions as they prepare for camp; our hope is that this welcome packet will answer many of those questions. Whether your camper has been attending for years or is coming to Arrowwood for the first time, please look over the information as you prepare for camp. If you would like additional information we would be delighted to hear from you.

Camp Director

Arrival and Departure Times

	Check-In	Check Out
Day	Sunday	Friday
Time	3 - 5 pm	4-5 pm
Important	Medications, Forms	

Directions to Camp

Driving Information: Our GPS Address is [100 One Fine Place, Sevierville, TN](#). We are located 1 hr from Knoxville and 6 miles from Townsend and 9 miles from Pigeon Forge.

Contact Information

Camp Arrowwood
100 One Fine Place
Sevierville, TN 37862

Seth Houser, Director: (865) 429 9105 text or call
Maria, Assistant Director: (865) 382 1013
Main Office: (865) 429 5437

Email: info@thebestcamp.com
Website: www.thebestcamp.com

Family User Account Log-in:
www.thebestcamp.campbrainregistration.com/

Pre-Arrival Information

Payment

- A \$100 deposit per session is due at registration.
- Full payment for all sessions is due May 1st, 2020.
 - Payment can be made online or via mailed check - please put your camper's name in the memo line.

Cancellation and Refund Policies

We know that making family plans for the Summer can be stressful, and things sometimes change. We hope you will find our cancellation policy helpful. In the event that you need to cancel, please let us know as soon as possible so we can fill the spot with someone from the waitlist.

- ❖ **May 1st:** Final payment for camp is due. If you cancel before May 1st, Camp Arrowwood is able to refund all payments except a \$25 administration fee from CampBrain.
- ❖ **Cancellations after May 1st:** Refunds after May 1st will be dependent on our ability to fill your spot. Our policy is NO refunds except for medical or family emergencies. If you have any more questions, please contact us.

Camp Communication (Please Read)

You are welcome to encourage your camper while they are at camp via e-mail, letter or care package. Please note that many parents have gone overboard and sent care packages daily. Often times, as a camper is leaving camp, most of their care package is untouched due to the fun action-packed schedule of our program. Many camps have banned care packages and charge money for emails due to parents overwhelming their office with mail and packages. Please help us focus on your child, please help your child focus on being at camp, and please do not create a competitive environment with regards to camper mail.

- ❖ **Email:** The easiest way to send your child a note of encouragement is by emailing your camper through the contact form on our website. ***We print emails three times per week, Mon, Wed and Thu, so please limit yourself to three emails per week.***
- ❖ **Letters and Care Packages:** You are welcome to send your camper a letter or care package while they are here at camp. Please allow three days for delivery. We encourage parents to send activity, color or joke books, playing cards or simple games, glow sticks, etc. These items are fun to use during Cabin Time. ***DO NOT send any food or candy.*** We have multiple campers who are allergic to various nuts, food coloring or other candy. Please do not jeopardize the safety of Camp Arrowwood by sending anything edible. If a camper opens a care package with food or candy, we will have to throw it away. Help us keep camp safe and positive by respecting our safety rules. Trust me, campers get served plenty of our homemade ice cream, s'more and other treats to keep them happy.
- ❖ **Insider Tip:** You are welcome to bring **ONE** package with you on Sunday and save money on postage. Please write your camper's name and the day you would like them to receive it. Drop off for the care package is at the nurse check-in in the shelter.

Camper Mail Example:

Johnny Doe
Camp Arrowwood
100 One Fine Place
Sevierville, TN 37862

If you want your camper to write a note home,
we strongly suggest you send pre-addressed envelopes/postcards including postage with your camper so they can send letters home.

ATTENDING CAMP

Typical Day Schedule at Camp

8:00	Wakeup
8:20	Breakfast
9:00	Morning Chapel
9:45 - 10:30	Cabin Clean-up/Inspection
10:40 - 12:20	First track
12:30	Lunch
1:00 - 2:15	Cabin time
2:20 - 4:15	Second track
4:15 - 5:50	Pool Time/Shelter Games
6:00	Dinner
6:50-7:40	Evening Program
7:35 - 8:00	Canteen
8:00	Cabin Devotion
9:00	Cabin Time (devotions, showers, bed)
10:00	Lights out

Parents! YOUR 'TO DO' LIST ✓

- Pay your balance: Look over your Camp invoice that was emailed to you the day you registered. If you find an error, please contact us. Payments are due by May 1st.
- You MUST have the following information completed on CampBrain:
Go to <http://thebestcamp.campbrainregistration.com/>
 - Camp Health Form - must be filled out entirely online.
 - Upload Camper Photo to CampBrain - This helps us learn names before camp begins!
 - Upload copy of insurance card to CampBrain

Camp Photos

We are happy to also offer a daily updated photo gallery of camp activities while campers are here. We try to post photos by 9 pm each Sun-Th.

Birthdays

We love celebrating birthdays at Camp Arrowwood. If your child has a birthday while they are here, we'll make it special for them and their whole cabin. Complete with singing, dessert, candles, and special cabin decorations.

Camp Store

Sunday and Friday only! All campers will have the opportunity to purchase branded camp gear from the camp store. We offer Arrowwood water bottles, socks, t-shirts, hats, hoodies, and other items. You can pay cash, with a credit card or with a check on the first and last day of each camp session.

Dress Code: Camp Arrowwood strives for a modest standard of dress. The words we use are "athletic appropriate". Please pack clothes that are well suited for outdoor coed play.

Please leave the following items at home so that they do not become lost, damaged, or disruptive at camp.

- Cell Phones/Electronic devices
- Food/Candy/Snacks
- Clothing with alcohol, tobacco references or anything else that causes division
- Knives

PACKING LIST

This list outlines items recommended for a comfortable stay at Camp Arrowwood. Please remember to try to bring items to Camp that you do not mind getting dirty.

What to Bring

Bedding

- Pillow
- Sleeping Bag or Bed Linens

Clothing:

- Underwear
- Socks
- T-shirts
- Shorts
- Warm sweater or sweatshirt
- Swimsuit (1-piece or tankini for girls)
- Pajamas

Shoes

- Shoes: 1 tennis, 1 hiking boot or durable shoe, 1 water sandal (chacos or tevas are great)

Toiletries

- Toothbrush and Toothpaste
- Soap and Shampoo
- Feminine products
- Shower caddy

Other:

- Water bottle
- Towels: 1 beach, 1 for shower
- Hat/cap with visor
- 1 Theme Day Outfit per Session
- S1: Aloha Arrowwood S4: Color me Neon
- S2: Wild West S5: Christmas in July
- S3: Stars and Stripes S6: Olympics - Country
- Poncho or Rain Jacket
- Sunscreen lotion
- Insect spray
- Laundry bag
- Bible (modern translation; Old & New Testament)
- Stationery and stamps
- Pens/pencils

Optional

- Sunglasses
- Swimming goggles
- Disposable Camera (No phone cameras)
- Flashlight with batteries (extra batteries)

If your camper plans to ride horses they need to bring long pants (not capris) and closed-toe shoes (not Crocs). In an effort to save camp families time and money, we have approximately 60 pairs of boots at the barn for our campers to use while they are at camp. There is no need to purchase boots just for camp.

PUT YOUR NAME ON EVERYTHING! Mark all items with your last name. It is almost guaranteed that something will be left at camp.

Lost and Found: Our goal at camp is for campers to return home with everything they brought to camp. Our staff work hard at each meal assembly to gather all lost and found items and to return them to our campers. Most of our lingering lost and found issues happen at pick-up on Friday. **Please make sure that you double-check for pillows, sleeping bags, laundry bags and luggage before you leave.** At the departure sign-out station, we will have any remaining lost and found items displayed for you to claim. If you arrive at home and discover that you are missing something, you have 3 options, either you can pick it up from camp during camp hours, we can mail it (parents are responsible to cover the cost of postage, \$10 minimum), or we'll donate lost items to KARM (after we wash them). We hold items 10 days after camp and then items are discarded or donated. Please don't email us in October for your son's sunscreen and pillow :)

We want to make your experience at Camp Arrowwood the Best. Please contact us if we can clarify any of our information or answer any of your questions.