



Greetings Parents,

Thank you for choosing to send your child to Camp Arrowwood!

We are committed to providing a safe and personal environment for your child as they explore new activities, make friends and grow. Our name, Camp Arrowwood, is taken from Psalm 127:4, which presents the powerful metaphor that children are arrows being launched by their parents towards a target. Our staff is committed to pointing your kids towards Jesus this summer.

Campers and parents often have questions as they prepare for camp. Our hope is that this welcome packet will answer many of those questions. Whether your camper has been attending for years or is coming to Arrowwood for the first time, please look over the information as you prepare for camp. If you would like additional information we would be delighted to hear from you.

Camp will look almost the same as in the past but with a few minor tweaks that your camper probably won't even notice. Campers will eat meals and sit in Chapel with their cabin group, we won't be able to offer Archery Tag. But that's about it for changes. The essence of camp is still the same: community living, away from home and screens, in a beautiful setting, with amazing recreational activities and focused time with God. Camp is still going to be camp and Lord willing, it will be awesome.

Camp Director

Arrival and Departure Times

	Check-In	Check Out
Day	Sunday	Friday
Time	3 - 5 pm	4-5 pm
Important	Medications, Forms	

As camp gets closer, we will update you on our final check-in procedure. We may have a staggered arrival due to Covid-19 precautions.

Directions to Camp

Driving Information: Our GPS Address is [100 One Fine Place, Sevierville, TN](#). We are located 1 hr from Knoxville and 6 miles from Townsend and 9 miles from Pigeon Forge.

Contact Information

Camp Arrowwood
100 One Fine Place
Sevierville, TN 37862

Seth Houser, Director: (865) 429 9105 text or call
Main Office: (865) 429 5437

Email: info@thebestcamp.com
Website: www.thebestcamp.com

Family User Account Log-in:
www.thebestcamp.campbrainregistration.com/

Pre-Arrival Information

Payment

- Full payment for all sessions is due June 5th, 2021.
 - Payment can be made online or via mailed check - please put your camper's name in the memo line.

Cancellation and Refund Policies

We know that making family plans for the summer can be stressful, and things sometimes change. We hope you will find our cancellation policy helpful. In the event that you need to cancel, please let us know as soon as possible so we can fill the spot with someone from the waitlist.

- ❖ **June 5th:** Final payment for camp is due. If you cancel before June 1st, Camp Arrowwood is able to refund all payments except a \$25 administration fee from CampBrain.
- ❖ **Cancellations after June 1st:** Refunds after June 1st will be dependent on our ability to fill your spot. Our policy is NO refunds except for medical or family emergencies. If you have any more questions, please contact us.

Camp Communication to your Camper (Please Read)

You are welcome to encourage your camper while they are at camp via emails or a letter. We are **NOT allowing care packages at camp this summer**. Care packages stuffed with candy and food were problematic for us and put our staff in the awkward position of throwing away packages due to allergy and safety concerns. Grandma's famous peanut butter cookies might be your favorite, but they could jeopardize the health of a camper. Trust us, campers get served plenty of our homemade ice cream, s'mores, and other treats to keep them happy. Please help us focus on camp by not sending ANY packages this summer.

- ❖ **Email:** The easiest way to send your child a note of encouragement is by emailing your camper through the [contact form](#) on our website. ***We print emails twice per week, Monday and Thursday so please limit yourself to two emails per week.***
- ❖ **Letters:** You are welcome to send your camper a letter while they are here at camp.
 - **Insider tip:** Feel free to drop off letters at the check-in tent on opening day. We will give out any letters received on opening day on Tuesday.

Camper Mail Example:

Johnny Doe
Camp Arrowwood
100 One Fine Place
Sevierville, TN 37862

If you want your camper to write a note home,
we strongly suggest you send pre-addressed envelopes/postcards including postage with your camper so they can send letters home.

ATTENDING CAMP

Typical Day Schedule at Camp

7:45	Good Morning!
8:15	Breakfast
9:00	Morning Chapel
10:30 - 12:20	First track
12:30	Lunch
1:15 - 2:00	Cabin time
2:45 - 4:45	Second track
4:45 - 5:50	Pool Time/Shelter Games
6:00	Dinner
7:00	Evening Program
8:00	Canteen (snack time)
8:30	Cabin Devotion
9:00	Cabin Time (showers, bed)
10:00	Lights out

Parents! YOUR 'TO DO' LIST ✓

- Pay your balance: Look over your camp invoice that was emailed to you the day you registered. If you find an error, please contact us. Payments are due by June 5th.
- You MUST have the following information completed on CampBrain: Click [here](#)
 - Camp Health Form - must be filled out entirely online.
 - Upload Camper Photo to CampBrain - This helps us learn names before camp begins!
 - Upload copy of insurance card to CampBrain

Camp Photos

We are happy to also offer a daily updated photo gallery of camp activities while campers are here. We try to post photos by 9 pm each Sun-Th.

Birthdays

We love celebrating birthdays at Camp Arrowwood. If your child has a birthday while they are here, we'll make it special for them and their whole cabin. Complete with singing, dessert, candles, and special cabin decorations.

Camp Store

Opening-Day (Sunday) and Closing-Day (Friday) only! All campers will have the opportunity to purchase branded camp gear from the camp store. We offer Arrowwood water bottles, socks, t-shirts, hats, hoodies, and other items. You can pay cash, with a credit card, or with a check on the first and last day of each camp session.

Dress Code: Camp Arrowwood strives for a modest standard of dress. The words we use are "athletic appropriate". Please pack clothes that are well suited for outdoor coed play.

Please leave the following items at home so that they do not become lost, damaged, or disruptive at camp.

- Cell Phones/Electronic devices
- Food/Candy/Snacks
- Knives
- Clothing with alcohol, tobacco, political references, or anything else that causes division

PACKING LIST

This list outlines items recommended for a comfortable stay at Camp Arrowwood. Please remember to try to bring items to Camp that you do not mind getting dirty.

What to Bring

Bedding

- Pillow
- Sleeping Bag or Bed Linens

Clothing:

- Underwear
- Socks
- T-shirts
- Shorts
- Warm sweater or sweatshirt
- Swimsuit (1-piece or tankini for girls)
- Pajamas

Shoes

- 1 tennis
- 1 hiking boot or durable shoe
- 1 water sandal (chacos or tevas are great)

Toiletries

- Toothbrush and Toothpaste
- Soap and Shampoo
- Feminine products
- Shower caddy

Other:

- Water bottle
- Towels: 1 beach, 1 for shower
- Hat/cap with visor
- 1 Theme Day Outfit per Session
S1: Aloha Arrowwood S4: Aloha Arrowwood
S2: Crazy Hat/Hair Day S5: Crazy Hat/Hair Day
S3: Happy Birthday Day S6: Happy Birthday Day
- Poncho or Rain Jacket
- Sunscreen lotion
- Insect spray
- Laundry bag
- Bible (modern translation; Old & New Testament)

- Pens/pencils
- personal hand sanitizer
- backpack/drawstring bag

Optional

- Sunglasses
- Swimming goggles
- Flashlight with batteries (extra batteries)
- Stationery and stamps

Horse track: If your camper plans to ride horses they need to bring long pants (not capris) and closed-toe shoes (not Crocs). In an effort to save camp families time and money, we have approximately 60 pairs of boots at the barn for our campers to use while they are at camp. There is no need to purchase boots just for camp.

PUT YOUR NAME ON EVERYTHING! Mark all items with your last name.

- ❖ **Insider tip:** Many parents have found that it's easy for our younger campers if they put each daily outfit in a gallon size Ziploc bag. Other parents have found that rolling up a daily outfit and then tying it together with a rubber band is effective.

Lost and Found: Our goal at camp is for campers to return home with everything they brought to camp. **Please make sure that you double-check for pillows, sleeping bags, laundry bags, and luggage before you leave.** If you arrive at home and discover that you are missing something, you have 3 options, either you can pick it up from camp during camp hours, we can mail it (parents are responsible to cover the cost of postage, \$10 minimum), or we'll donate lost items to KARM (after we wash them). We hold items 10 days after camp and then items are discarded or donated. Please don't email us in October for your son's sunscreen and pillow :)

Covid-19 Information

Mask-Policy: Face coverings are optional but not required.

In order to best connect with our campers and provide the most meaningful camp experience full of smiles and laughs, **we will not be requiring any mask-wearing at camp this Summer.** To help with potential quarantine issues, we will limit indoor camp interactions at the dining hall, cabin, and Chapel with a camper's particular cabin group. Campers will sit at meals and chapel with their own cabin. There will be plenty of time during tracks, evening games, Shelter time, and free time to make and spend time with friends outside of their cabin group.

Camp is not a risk-free environment, but safety procedures and policies have been created to minimize risk and provide campers with a great summer camp experience. Camp will look a lot like it did in the past, with just a few minor changes.

COVID-19 WARNING: Any interaction with the general public poses an inherent risk of exposure to COVID-19. People who show no symptoms can spread COVID-19 if they are infected. COVID-19 is an extremely contagious disease that can lead to severe illness and death. The CDC advises that older adults and people of any age who have underlying medical conditions are especially vulnerable to severe illness from COVID-19. By attending Camp Arrowwood, you voluntarily assume all risks related to exposure to COVID-19.

TESTING: There is currently no guidance by the state of Tennessee requiring a negative test before attending camp. As such, we will not require COVID testing before arrival.

Who Should Not Come to Camp?

- Campers from immune-compromised groups or who are not comfortable with an increased risk of contracting Covid-19.
- Families who cannot make arrangements to pick up their camper within 12 hours of receiving a call from camp. It can be someone besides a parent who has permission to pick up.
- A camper (or someone in his immediate family) who is in quarantine on Opening Day for being Covid positive or close contact.

Cleaning and Disinfection

We will continue to disinfect high-touch surfaces, vehicles, and attractions to keep campers safe.

Personal Hygiene and Symptom Monitoring

We will, like always, stress behaviors and precautions to abide by to avoid communicable diseases. This year we'll remind campers and staff even more often. We'll talk about how and when to effectively wash hands, how to practice physical distancing in our various camp settings, coughing etiquette, and reporting of any symptoms. Counselors will be instructed to monitor daily for any symptoms of illness.

If a camper has convincing symptoms

Any staff or campers exhibiting symptoms of COVID-19 while at camp will be quarantined and lovingly cared for by our health team until arrangements can be made for further evaluation and/or parent pick-up. We will communicate promptly with parents of a camper if there is a positive exposure.

We want to make your experience at Camp Arrowwood the Best. Please contact us if we can clarify any of our information or answer any of your questions.